

83rd National Virtual Convention

"Global Women Emerging With Boldness, Power, and Resilience"



NANBPWC, Inc.

Moving Forward With A Purpose™



February 15 - June 25, 2021, National Director of Technology Year-End Report

Greetings President Sherelle T. Carper, National Board of Directors, and Membership,

Happy 83rd National Virtual Convention! What an exciting way to end the year. Thank you for the opportunity to serve the Association by supporting the technology needs of our membership. There are always many challenges in a non-profit environment when critical technical staff positions are filled by all part time volunteers. Fortunately, NANBPWC, Inc. has the best group of volunteers I have ever worked with, always rallying under pressure and willing to enhance existing or learn new skills.

The Department of Technology is under development. In a very short amount of time, I have trained our existing team and gained new talent that allowed us to meet the critical needs of the 83rd National Convention. Training is ongoing, team members are eager to learn software that is required to support the Association. My goal is to strengthen the team and build new technology leaders. Recruitment is always open!

Sharol T. Moorman - Director of Technology 2021 Year-End Report:

February – June 2021:

Weekly Monday meetings were held with Madame President (MP) & 1st VP Dr. LaTaunya Conley and with the Technology Team weekly on Thursday's. Meetings and trainings were held with board and committee members and the Executive Director as occasions and projects mandated, all meetings were virtual.

The Technology Team consists of 21 members, 7-10 are consistently available for meetings, projects, training, and technical support. We recently added a new member from NCD and 3 from SCD, they are fast becoming very valuable team members. All the team members are very supportive but may have limited availability, I understand completely.

With limited resources, it is critical to have tools in place that meet the needs of the Association as our technical needs have evolved. In implementing Microsoft 365 and Teams, the learning curve was not optimal for many of our users as they are in an age group with limited technical skills. I am optimistic that with more trainers with skills to work with our membership demographic we will overcome this obstacle.

- **Training:** Several members of the Technology Team were trained on Microsoft 365, Teams and Outlook; Shopify; and Adobe Creative Cloud Apps. It is my goal going forward not only to continue these trainings but also to assist team members interested in obtaining certifications in Microsoft or Google. Now that we are ready to rollout Microsoft 365 to the body training our membership is a must.

Sharol T. Moorman

Technology Team Leader

NANBPWC, Inc.

smoorman@nanbpwc.org

Cell 502-802-8799

8^{3rd} National Virtual Convention

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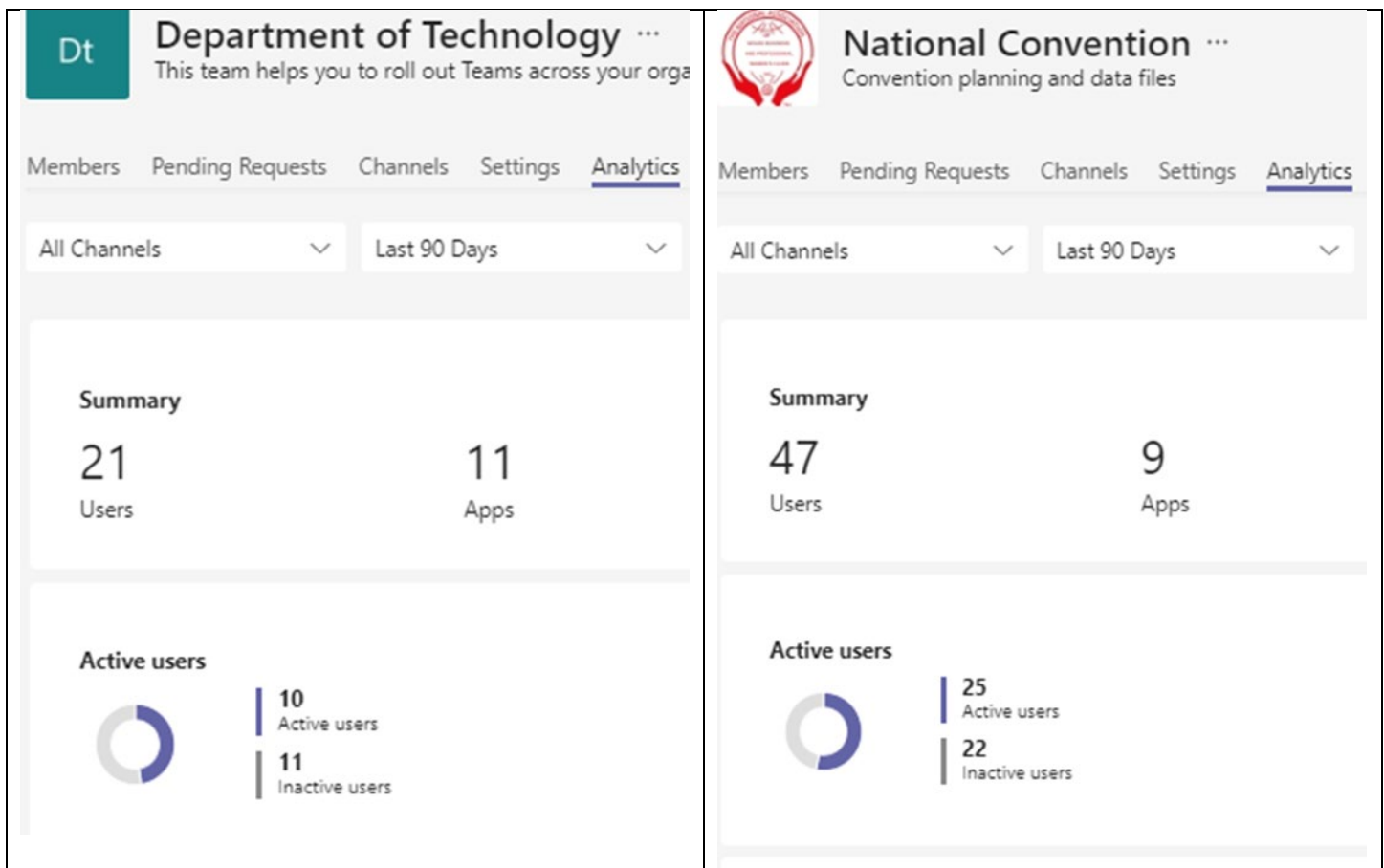


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- **Our biggest need:** Now that preparing for convention has come to an end, addressing the need to replace our Membership database is paramount. The list of items that can't be resolved is growing.
- I am very excited about the new online combined membership form that is in testing now and will be implemented after further testing and Executive Board approval.
- Below is a graphic of Teams and the activity of the Technology Team.



Warm regards,

Sharol T. Moorman

Technology Team Leader

NANBPWC, Inc.

smoorman@nanbpwc.org

Cell 502-802-8799